

March 19, 2020

Dear Valued Customers,

I hope this message finds you safe and healthy. I'd also like to personally thank you for your business and continued partnership. As communities around the world grapple with a global pandemic, Hazmasters Inc. a subsidiary of WESCO International has taken precautions to ensure the safety of our employees, customers, and manufacturer partners, and importantly to deliver on the commitments to our customers. With the evolving COVID-19 situation, our response plans will continue to align with the latest recommendations from the government and health agencies. Communication during these trying times will be critical and we will continue to relay any updates that are passed to us from our supplier partners, manufacturers and parent company, WESCO International. Our goal is to mitigate any impact or disruptions to your business. Together we will get through this. Health and safety before profit.

We are taking proactive measures in helping to reduce the spread of the virus and have been monitoring this changing environment around all of our Hazmasters and WESCO co-shared branches. Since we are a health and safety company, we will continue to remain open but we are taking strict and proactive measures in protecting our employees and customers. Some of the measures we are taking include:

- Employees to work remotely
- Cancelling safety training classes
- Travel bans
- No walk-in customers accepted. Must call in first. (Applies to stand-alone Branches)
- Designated safe zone pick up areas in our warehouses
- Stringent disinfecting & Branch Pandemic Control Programs and Procedures

We understand that current difficulties in securing certain PPE and Safety supplies due to increased demand and/or limited supply, given the temporary factory closures in China and other countries, can be frustrating. We are doing everything we can to support our customers as we navigate this unprecedented surge, and we thank you for your patience and understanding as we work together to find solutions.

Our teams at Hazmasters and WESCO will continue to work non-stop and safely to help mitigate the short-term impact of COVID-19 for you and your businesses. Thank you for your patience and support. I am confident that by doing our part and fulfilling our responsibility to the wider community, together we will emerge stronger from this time of temporary disruption.

Stay Safe,



Roger James

Vice President & General Manager, Hazmasters Inc.

For further updates please visit: <https://www.hazmasters.com/news/10876/covid19>
<https://info.wesco.com/updates-on-coronavirus>