



## Terms & Conditions of Sale

### Terms:

- Quotations and Purchase Order Acknowledgements are subject to the following general terms and conditions.
- Hazmasters Inc. is hereinafter referred to as SELLER and the purchasing party is referred to as CUSTOMER.
- All purchases with established credit are due thirty (30) days from date of shipment.
- All purchases without established credit require payment via cash or approved credit card prior to shipment or pick-up.
- SELLER'S Terms & Conditions of Sale shall supersede any terms & conditions contained in CUSTOMER'S purchase order.

### Prices:

- Prices quoted are valid for thirty (30) days from date of quotation unless otherwise stated.
- Applicable taxes are extra.

### Delivery:

- Shipments are F.O.B shipping point.
- Title and risk of loss shall pass to CUSTOMER on pick-up or delivery to carrier from SELLER'S dock.
- SELLER will prepay and charge for freight on its invoice where shipment is by carrier of SELLER'S choice.
- CUSTOMER may request SELLER to ship collect by a carrier of its choice. Prior to shipment, CUSTOMER must provide SELLER with an account number that CUSTOMER has established with carrier.

### Warranties:

- SELLER will make manufacturers applicable warranties available to CUSTOMER

### Returns:

- Stock Items
  - Returns and cancellations are subject to approval by SELLER in its sole discretion and according to the following terms and conditions.
  - Prior to shipping any item back to us, contact a Hazmasters representative at 1-877-747-7117 to request an RMA #. Please note: we will refuse the shipment of any item sent to us without an RMA. Return shipping (including compliance with requirements for shipping & handling dangerous or restricted goods, if applicable), insurance costs and the possible loss or damage in shipping anything to us is the sole responsibility of the customer.
  - Item(s):
    - Must be returned within 30 days of delivery
    - Must be accompanied by proof of purchase and copy of RMA
    - Will be inspected to ensure items are unused, in original packaging and in saleable condition
    - Reasonable quantities – large quantities may incur higher restocking charges
    - Returns on **"Date Sensitive"** items are restricted and at the discretion of Seller
- Non-Stock Items
  - Return privileges for Custom Items, Non-Stock and Special Order Items, Discontinued, Obsolete and Sale / Clearance Items are limited and must be confirmed at the time of purchase.